

Scope of Work

The use of headings throughout this exhibit is for convenience only and shall not be used to interpret or govern the meaning of any specific term, function, or activity.

1. Contractor agrees to provide the California Department of Health Services (CDHS) the services described herein:

Qualified and responsible operation and enhancement of the California Health Care Options (HCO) Program. This includes the development and operation of a Health Plan Enrollment (HPE) database system that will effectively and efficiently enroll Medi-Cal beneficiaries, and disenroll them from, managed care plans, while improving services to the Medi-Cal program beneficiaries, federal and State users of the system and other interested parties.

2. The services shall be performed at a site within a thirty (30) mile radius of the State Capitol building in Sacramento, calculated by actual miles to be driven in a car using readily accessible freeways.
3. The services shall be provided during normal Contractor working hours Monday through Friday, excluding national holidays, except as noted in Scope of Work, Exhibit A, - Attachments I through V, inclusive.

The project representatives during the term of this agreement will be:

Department of Health Services	Contractor
Mr. Jerry D. Stanger Telephone: (916) 319-8010 Fax: (916) 319-8050	Name of Contractor's Contract Manager Telephone: (XXX) XXX-XXXX Fax: (XXX) XXX-XXXX

Direct all inquiries to:

Department of Health Services	Contractor
Mr. Jerry Stanger California Department of Health Services Payment Systems Division MS 4700 P.O. Box 997413 Sacramento, CA 95899-7413 Telephone: (916) 319-8010 Fax: (916) 319-8050	Section or Unit Name Attn: Name Street address and room number P.O. Box Number City, State, Zip Code Telephone: (XXX) XXX-XXXX Fax: (XXX) XXX-XXXX

Either party may make changes to the information above by giving written notice to the other party. Said changes shall not require an amendment to this agreement.

5. Services to be Performed

The Contractor shall be responsible for performing the services and requirements in this RFP, as well as the specific and detailed services and requirements in the following documents:

- a. Exhibit A, Attachment I – Takeover
- b. Exhibit A, Attachment II – Operations
- c. Exhibit A, Attachment III – Turnover
- d. Exhibit A, Attachment IV – Additional Contractual Services